

TECHNOLOGY SOLUTIONS

Service	Function	Values
navetor.com		
NaVetor	Cloud practice management software	<ul style="list-style-type: none"> Well-designed, cloud-based veterinary software with a natural, intuitive workflow Quick view dashboards, complete EMRs, Whiteboard and managing the business aspects of a practice No need to invest in new hardware, worry about upgrades or backups, thanks to the cloud
pattersonvet.com/practicesupport		
IntraVet	Practice management software	<ul style="list-style-type: none"> Designed for practices that want more robust or elaborate features More secure database manager, which ensures better data integrity Go paperless with customizable templates and electronic signatures
Credit Cards* <i>Applicable to IntraVet and NaVetor customers</i>	Process credit card payments from within your practice management software	<ul style="list-style-type: none"> Any workstation can be used to check out patients Receive competitive pricing No more double entry of payment information Process EMV transactions Allow tap-to-pay smartphone payments
PattLock	Secure, automated and worry-free method for backing up your most important asset: your data	<ul style="list-style-type: none"> Data is encrypted and is stored locally and online Accredited URAC HIPAA Security Business Associate solution Email verification for completed backup
pattersonvet.com/ePetHealth		
ePet and EquiHealth	The essential foundation for managing your client relationships to drive loyalty, compliance, preventive care and revenue while delivering a personalized experience to your clients -- all with unmatched training and support	<ul style="list-style-type: none"> Send automated appointment reminders, increasing appointment compliance Free up staff time with automated health services reminders while allowing clients to request Rx refills and appointments Reinforce recommendations and increase compliance for proposed treatments through client education material
ePet Websites	From templated to fully customized and built	<ul style="list-style-type: none"> Options from single-page, scrolling templates to completely optimized, custom-built sites with white-glove service Custom websites include a team of experts and certified Google partners SEO, PPC, blogging, Facebook management and more
ePet Surveys Plus <i>Available with ePet</i>	Automatically request feedback from your clients regarding their visit to your practice	<ul style="list-style-type: none"> Send thank-you emails Allow your clients to rate their visit Gather valuable feedback from your clients through surveys Post client testimonials to your website
ePet Reputation Builder	Increase your online visibility and reputation; collect and share client feedback	<ul style="list-style-type: none"> Collect and post online reviews, maximizing your online visibility and reputation Gather valuable feedback from client survey responses Automatically request and post client testimonials to your website Easily manage reviews from your reputation dashboard
ePet Text On Demand Plus <i>Available with ePet</i>	Enhanced client text messaging	<ul style="list-style-type: none"> Send out group messages for communications such as office hours, pet food recalls and more Send video messages, screen captures and attachments in your texts to clients
pattersonvet.com/Vet2Pet		
Vet2Pet	User-friendly app used to communicate with your clients	<ul style="list-style-type: none"> Send out group messages such as promotions, office closing early, lost-pet alerts and more Reward your top clients with a loyalty program Send targeted communications (breed specific, dog owners, cat owners) Access to dashboard providing performance statistics

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pattersonvet.com/VetSource		
VetSource	Ship your patients' prescriptions and prescribed food right to their home	<ul style="list-style-type: none"> Recapture revenue lost to online pharmacies Improve overall compliance with automatic refills Satisfy your client's needs with the convenience of home delivery Clients can shop on your personalized online store 24/7
pattersonvet.com/DIA		
DIA	Help clients understand and accept your recommendations with Diagnostic Imaging Atlas (DIA). DIA can help you discuss a myriad of conditions with clients	<ul style="list-style-type: none"> Reinforce recommendations and increase compliance for proposed treatments Thousands of diagnostic images Cloud based so you can use it anywhere on any device
pattersonvet.com/vetsuccess		
VetSuccess	Effortless data analysis lets you gain additional visibility into your practice performance	<ul style="list-style-type: none"> Choose from three packages RETRIEVER is an email program to retrieve lapsing patients Preventive Care Snapshot report clearly identifies how well you're doing for preventive care protocol Monthly Practice Overview gives an immediate, visual picture of goals, benchmarks and KPIs at a glance
pattersonvet.com/MarketHound		
Market Hound	Harness the power of your practice data to engage clients with breed-specific marketing campaigns	<ul style="list-style-type: none"> Create breed-specific campaigns for the entire lifespan of your patients Increase compliance with consistent outreach Informed by your practice data and breed-specific data from Breedology
pattersonvet.com/Marketing-Toolkit		
Marketing Toolkit	Online interactive tool providing step-by-step instructions on how to market the practice	<ul style="list-style-type: none"> Build solid marketing plans Differentiate your practice Attract new clients and retain current clients Track your marketing success Earn 25 hours of RACE approved CE credit
pattersonvet.com/AutoSDS		
AutoSDS	Online portal of your practice's SDSs (safety data sheets) that meet OSHA's SDS requirements	<ul style="list-style-type: none"> Online portal of SDSs that specifically apply to the practice Any product purchased through Patterson requiring an SDS automatically appears in the portal Manually add SDSs for products purchased outside of Patterson Meets OSHA requirements for SDSs SDS is updated when the manufacturer updates the SDS
pattersonvps.com		
Veterinary Practice Success	Earn rewards from your purchases with Patterson. With VPS, get dedicated service, complimentary CE and member-exclusive savings	<ul style="list-style-type: none"> Quarterly growth incentive Member-only pricing and promotions on products Monthly statement credit for Technology Solutions subscriptions Complimentary CE from Patterson Veterinary University

*Credit card processing is not eligible for the VPS statement credit.

TO LEARN MORE, CALL 877.422.8838 OR VISIT PATTERSONVET.COM/TECHNOLOGY.

